



Agenda 2nd ASA Leadership Forum

Grand Hyatt, Athens, Hellas

20-22 September 2023

ALF AGENDA – THEME “*GAINING GROUND TOWARDS RESILIENCE*”

WEDNESDAY 20 SEP

14.30 – 17.30 1-2-1 meetings

10:30 – 12:30 ASA Operating Board of Directors Meeting

For ASA Governors or on invitation only

12:30 – 14:30 Exhibition Opens & Welcome Lunch

14:30 – 14:45 Welcoming Note

- Fabio Gamba, ASA Director General
- Mark Pilling, ARGS Editor, ALF Master of Ceremonies

14:45 – 15:00 Special Address:

- *Mr. Christos Tsitouras, Hellenic CAA Governor*

15:00 – 15:30 Presentation 1: State of the Industry

Have all the main financial and operational KPIs underlying air transport turned to green yet? Will 2023 eventually be the year that beats 2019? What are the prospects for this and the following years?

- *Corine Hitching, CAPA Head of Europe*

15:30 – 16:00 ASA Award Ceremony: Nomination and Award 2023

ASA is recognizing the individual who contributed in the most notorious way to advance the cause of ground handling in 2022-23

Awarded given by: Atilla Korkmazoğlu, Çelebi President GH/ASA Chairman

16:00 – 16:30 Coffee Break

16:30 – 17:30 Panel 1: Around the World in 60 minutes

A Phileas Fogg-like tour of the ground handling planet, taking the pulse of and listening to executives from various continents sharing their thoughts about the recovery, but also their worries and concerns about the sustainability of their operations and how they suggest the industry should adapt in their respective regions.

Moderator: Victor Carballo, Acciona Managing Director

- *Charlotte Cheatham, Primeflight Aviation Services COO*
- *Vijindran Olakanathan, POS Aviation Head of Operations*
- *Marc Deleu, DAS Handling Managing Director*
- *Siegfried Pasler, Fraport ESVP*
- *Murat Nursel, Qatar Aviation Services SVP*

18:30 – 21:30 Joint ACHL, AGS & ALF Welcome Cocktail Dinner

Open to all – Venue: Exhibition Hall



THURSDAY 21 SEP

09:00 – 17:30 1-2-1 Meetings

08:00 – 09:30 ASA VVIP Breakfast

On invitation only – Venue: Grand Hyatt Rooftop

09:30 – 09:45 Welcoming Note

- Atilla Korkmazoğlu, Çelebi President GH, ASA Chairman

09:45 – 10:15 Presentation 2: ICAO's GH-related Regulatory Activities

It has been several years now since ICAO released its insightful Manual on Ground Handling (Doc. 10121). What are the Organization's next steps regarding ground handling and its standardization?

- Juan Carlos Salazar, ICAO Secretary General

10:15 – 11:10 Panel 2: Follow-up Discussion: The Strange Case of Ground Handling Oversight

Is it still appropriate and/or justifiable to leave ground handling's oversight in the hands of commercial entities? Without adding unnecessary red tape nor dilute responsibilities, can there be a common agreement around the necessity for this industry to implement a level playing field and count on some level of internationally applied regulation?

Moderator: Mete Erna, Havaş General Manager

- Jesper Rasmussen, EASA Head of Flight Standards
- Abdulaziz Al-Duailj, GACA Director General
- Ricardo Aparecido Miguel, ABESATA CEO
- Shannetta Griffin, FAA Associate Administrator Airports
- Nicole Veerbeek, KLM Director Safety & Compliance

11:10 – 11:45 Coffee Break

11:45 – 12:45 Panel 3: Have the Lessons of Big Resignation Been Learned Yet?

Too cyclical, not sustainable enough, offering harsh working and salary conditions, distant from urban areas, etc. the industry genuinely dressed the list of the reasons leading to a decline in its workforce and came up with a few answers. Have they been implemented? Are they starting to bear fruit?

Moderator: David Anderson, Swissport Global Head of QHSE

- Ourania Georgoutsakou, A4E Director General
- Kevin Burke, ACI-NA President & CEO
- Glyn Hughes, TIACA Director General
- Fabio Gamba, ASA Director General
- Gabriel Mocho, ITF Secretary of the Civil Aviation Section

12:45 – 13:30 Interview 1: How is IATA leading the industry towards a carbon-free aviation?

Interviewer: John Geddes, Menzies

- Willie Walsh, IATA Director General

13:30 – 15:00 Lunch

15:00 – 15:30 Interview 2: How will airports accommodate 2030+ growth of point-to-point?

Interviewer : Janis Balkens, dnata CEO New & Emerging Markets

- Luis Felipe de Oliveira, ACI-World Director General



15:30 – 16:00 **Interview 3:** Why did ASA feel the need to change tack at the beginning of this year, and what does that say about the industry’s commitment to change?

Interviewer: Chris Notter, The EVA Podcast Editor

- Atilla Korkmazoglu, Çelebi President GH, ASA Chairman

16:00 – 17:30 **Panel 4:** The Big Debate: Beginning of the End for the Race to the Bottom?

This has been the motto of the ground handling sector ever since the first independent GSPs came to the fore in the 1990s. Consolidation, regulation, tightening industry standards, but also the hindsight of the pandemic and the great resignation. Have we become wiser? What can the major stakeholders do so that this industry gets characterized by being a race to the top?

Moderator: Fabio Gamba, ASA Director General

- David Barker, dnata DSVP Airport Ops
- Warwick Brady, Swissport CEO
- Philipp Joeinig, Menzies Aviation CEO
- Kerry Mok, SATS Group CEO
- Sally Leible, Airport Terminal Services Chairperson

19:00 – 00:00 **Dinner & Party** - Meet in the Hotel Lobby: Coaches will be departing for Networking Dinner (Dress Code Casual)



FRIDAY 22 SEP

09:00 – 13:00 1-2-1 Meetings

09:30 – 10:30 Panel 5: Will Machines Replace Skills?

The rise of e-GSEs is still in its infancy, but it is arguably here to stay and accelerate. Beyond practical questions related to costs, have we noticed a parallel rise in productivity? Will it change the nature of the skills sought after by the industry? What hasn't it taken place already? Will ground handling remain a labour-intensive sector in the mid- to long-term?

Moderator: Mohamed Hanno, Chairman & CEO, ASE Group

- *Diego Alonso Tabares, Airbus Airport Ops Senior Engineer*
- *Alberto Martin, London Luton CEO*
- *Jennifer Matasy, IAEMA Chair*
- *All Nippon Airways*
- *Bartu Korgul, dnata, Vice President GSE*

10:30 – 11:00 Presentation 3: ASA Safety Incident Database (SID)

One year after the official launch of SID, several things have changed. State of play with the Chairman of the ASA Committee on Safety.

- *Yogesh Parekh, Menzies Senior Vice President Risk*
- *Committee participants*

11:00 – 11:45 Coffee Break

11:45 – 12:15 Presentation 4: ASA Training Accreditation Programme (ATAP)

Lack of experience and skill recognition has often been blamed as one of the major reasons for an important turnover rate and a difficulty to attract new talents. What is the ASA Committee on Training proposing to do about this?

- *Dave Rogers, Swissport Global Head of Training*
- *Committee participants*

12:15 – 12:45 Presentation 5: ASA Sustainability Accreditation Program (ASAP)

Not only social and economic, but also environmental sustainability must be reached and massive efforts have been undertaken lately by the industry to give itself a framework and objectives to reach to help decarbonize its operations.

- *Katy Reid, Menzies Head of Sustainability & Corporate Responsibility*
- *Committee participants*

12:45 – 13:00 Wrap-up & Farewell

- *Fabio Gamba, ASA Director General*
- *Mark Pilling, ARGS Editor, ALF Master of Ceremonies*

13:00 – 14:30 Final Lunch

